



This page and any pages it links to explain Square Peg's Terms and Conditions of use. You must agree to these to use the Square Pegs Portal <https://sqpegs.castelmga.com> Please read them carefully. You must use the Square Pegs Portal or any other Ryan Specialty sites in a way that does not infringe the rights of others or restrict or inhibit the use and enjoyment of the Square Pegs Portal or any other Ryan Specialty sites by anyone else.

The Square Pegs Portal is intended for use by residents of Great Britain, Channel Islands and the Isle of Man. It may not be applicable for residents of other countries outside of these territorial limits as legislation and regulation may restrict the content and suitability of our products and services.

About Us

Square Pegs is a trading name of Ryan Specialty Underwriting Managers International Limited. Ryan Specialty Underwriting Managers International Limited is registered in England and Wales under company number 07774336 with its Registered Office at 60 Great Tower Street, London EC3R 5AZ. Authorised and regulated by the Financial Conduct Authority. Herein referred to as 'Ryan Specialty', 'we', 'our' or 'us', and each a subsidiary of Ryan Specialty, LLC <https://ryanspecialty.com/>

Square Pegs provides innovative insurance products, underwritten by our insurance providers, to insurance brokers and their clients throughout the UK.

Disclaimer

Whilst we make every effort to ensure that the information contained in the Square Pegs Portal is complete and accurate, we are not liable for any errors, omissions, or misleading statements on these pages. Links to third party web sites are provided solely as a convenience to you. If you use these links, a new tab will be generated. Ryan Specialty does not control and is not responsible for any of these third-party sites, their content, or their privacy statement. If you decide to access any of the third-party sites, you do so at your own risk.

We reserve the right to make amendments and changes to the information on the Square Pegs Portal or any other Ryan Specialty sites at any time. Unless it is clearly indicated, the information provided on the Square Pegs Portal or any other Ryan Specialty sites is not intended to be an offer by us to enter into a contract.

Availability

We will endeavour to ensure that the Square Pegs Portal or any other Ryan Specialty site is accessible for 24 hours a day but will not be liable if, for any reason there is unavailability for any time or for any period. We will have the right to suspend access to the Square Pegs Portal or any other Ryan Specialty sites temporarily or permanently and without notice.

Ryan Specialty will not be liable for any loss or damage arising of any nature if the Square Pegs Portal or any other Ryan Specialty sites are unavailable or suspended for any reason.

Security

We will take all reasonable steps to ensure that any information you provide on the Square Pegs Portal, other Ryan Specialty sites or via e-mail is kept secure, but please remember that, because of the nature of the internet, the security of this information cannot be guaranteed. Also, there is no guarantee that any emails sent will be received by us.

In respect of the Square Pegs Portal, you can only access your account with your unique username and password and we will help keep your information confidential. You must ensure that you do not disclose your username or password to anyone else. You should notify us immediately if you become aware that someone has access to your account without your consent.

Additional information regarding the security of personal data, and the use of cookies is available from our Privacy Policy and Cookies Notice.

Intellectual Property

The 'Square Pegs' and 'Ryan Specialty' names and corporate logos are registered trademarks of the Ryan Specialty group of companies. Unless specifically authorised in writing, the name, corporate logo, graphic images, layout, and text contained in the Square Pegs Portal and in other Ryan Specialty sites are the exclusive property of Ryan Specialty. The copyright for some of the images and content on our websites may not be Ryan Specialty's, however, permission has been granted by the Copyright owner. You may download information for your own personal use and for use in connection with your use of Ryan Specialty's services but otherwise it may not be copied or reproduced except with our written permission.

Applicable Law

The applicable law governing the contents and use of Square Pegs Portal and any disputes arising from use of this site is English law and the courts of England shall have exclusive jurisdiction in all disputes.

Our Commitment to You

We are committed to providing you with quality products backed up by first class service. Should you wish to comment on Square Pegs Portal, its content, or our service please write to us or email to us at:

Square Pegs
Ryan Specialty Underwriting Managers International Limited
Ground Floor
60 Great Tower Street
London EC3R 5AZ

Email: referrals@sqpegs.co.uk

Complaints

If you are unhappy with our service we have a complaints procedure, details of which are available on request by emailing us at: RegulatoryCompliance@ryansg.com. You may be able to refer a complaint to the Financial Ombudsman Service (FOS) if you are unhappy with how we deal with your complaint. The FOS website is www.financial-ombudsman.org.uk.

Duty to make a Fair Presentation

When using the Square Pegs Portal, you have a duty to make a fair presentation of any risks being covered by the policy you are obtaining on behalf of your customer. Therefore, you should ensure that any information you have provided to us and the content of any statement of fact is accurate and complete.

Legal Disclaimer

<https://ryanspecialty.com/legal/>